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| **REPORTS TO:** | **DIRECT REPORTS AND TEAM SIZE:** | |
| Area Lead Waterways – Catchment, Land and Waterway Services Team | No direct reports. | |
| **THIS ROLE EXISTS TO: (PURPOSE)** | | |
| Provide Senior Asset Practitioner expertise and support the Area Lead Waterways in applying best practice asset management to develop integrated 3-5 year rolling investment programs for form and connectivity assets that deliver the required waterway services in line with the Port Phillip and Westernport Healthy Waterways Strategy. | | |
| **Key accountabilities:** | | |
| * Support the Area Lead Waterways to protect and improve the value of waterways by:   + Providing expert advice and technical direction in developing and applying management regimes that will protect and improve the form and connectivity aspects of the condition and function of waterways.   + Working constructively and collaboratively with internal partners to develop integrated 3-5 year rolling programs that deliver the waterway form and connectivity maintenance and improvement activities to support the provision of waterway services.   + Develop detailed options and interventions for habitat protection and improvement.   + Developing and maintaining an up to date 20 year capital plan that deliver the deliver the waterway form and connectivity works and structures to support the provision of waterway services.   + Developing, applying and communicating relevant approaches for prioritising the works program for form and connectivity assets.   + Assessing and reporting on form and connectivity asset performance, service capability and risk to waterways services.   + Establishing and maintaining the requisite waterway asset management policies, plans, procedures and standards. * Build and maintain positive customer and stakeholder relationships. * Contribute to a positive team culture, consistent with Melbourne Water’s behaviours. * In delivering all accountabilities, strive for a generative safety culture, taking care of own and colleague’s health and safety through active identification, elimination and management of safety risks. | | |
| **KEY RESPONSIBILITIES** | | **KPIs** |
| **Develop 3-5 year Investment program to deliver the agreed waterway asset protection and liveability services**   * Works constructively with internal partners to develop the program * Works with the Area Lead Waterways to ensure the program is realistic and effective. * Develop effective form and connectivity management options and interventions. | | * An agreed 3-5 year investment program * An up to date 20 year capital program. * Provide, within the agreed timeframes, effective and appropriately scoped and options for the Catchment Programs Team to initiate. |
| **Asset Management**   * Provide expert understanding of the:   + condition of form and connectivity assets and the effectiveness of form and connectivity management interventions.   + performance of form and connectivity assets and their service capability / risk to service. * Establish requisite standards and management regimes to manage waterway form and connectivity assets. | | * Our people are recognised as world leaders in Asset Management and Maintenance through industry benchmarking. * Successful implementation of the intent of Melbourne Water’s Asset Management Strategy as it relates to waterways. * Agreed waterway form and connectivity management standards, management regimes and guidelines are up to date and contemporary. |
| **Customer Service and relationship management**   * Understand customer needs and provide progressive and timely solutions. * Build strong and productive relationships. * Influence others to pursue a course of action. * Contribute to a positive team culture. | | * Reputation survey results. * Act in accordance with the agree Melbourne Water and team behaviours. |
| **Generative Safety Culture**  Support team leadership in proactive Health and Safety Leadership and in addition to a personal commitment to generating a safety culture and to involving other team members in team health and safety plans. | | * Contribute to the team’s Health and Safety plan managed safety initiatives. |
| **SKILLS, KNOWLEDGE AND EXPERIENCE REQUIRED:** | | |
| * Experience in working in senior roles in high performing teams. * Experience in developing effective networks in a diverse and complex multiagency delivery environment. * Experience in waterway management with a specific focus on form (geomorphology) and connectivity (fish passage) * Good problem solving and analytical skills which adds value to business and customers. * Proven communication and negotiation skills. * Extensive coordination, prioritisation and time management skills to deliver on long-term objectives while managing day-to-day challenges within tight timeframes and work unsupervised. * Proven judgment working in a complex and multi-agency environment. * Demonstrated ability to effectively communicate verbally and in writing with all stakeholders and to prepare and deliver information to an audience in a professional manner. * Demonstrated experience in supporting a healthy, safe and supportive work environment * Demonstrated commitment to self-awareness, self-reflection and ongoing personal development. | | |
| **KEY RELATIONSHIPS:** | | |
| All Melbourne Water employees are responsible for managing aspects of our customer/stakeholder relationships and service interactions, and will work proactively to deliver a consistent customer experience.  **INTERNAL**   * Catchment Asset Management - Catchment Programs * Waterways & Land – Regional Services * Waterways & Land – Development Services * Customer and Strategy * Integrated Planning * Safety * Commercial & Technology Services   **EXTERNAL**   * Local Government * Department of Environment, Land, Water and Planning * Park Victoria | | |
| **SALARY RANGE:** | | |
| * EA salary level | | |
| **OTHER COMMENTS:** | | |
| This role requires the following:   * Understanding of asset management and waterway management principles. * Tertiary qualification in Ecology/Biological Sciences/Natural Resource Management, engineering or related technical discipline. * Victorian Driver’s License.   Location: 990 Latrobe St, Docklands | | |